

AN **G**IGY DESTINATION









Dear Visitor,

Thank you for choosing to visit St. Katharine Docks Marina – an IGY Destination. On behalf of the team, I would like to welcome you to the marina and wish you an enjoyable stay.

With its unique location and excellent transport links to the rest of London, St. Katharine Docks are a stone's throw from the delights of one of the world's greatest cities.

Whether you are using the marina as a convenient base from which to discover London or looking for a bit of peace and quiet in this secluded enclave of our busy capital city, we hope you find what you are looking for.

The Marina provides 185 floating berths designed to the most modern marina standards and equipped for vessels up to 40 metres. Like all IGY marinas, we aim to offer the best facilities and a comfortable stay.

I would like to recommend you read through the notes provided in this guide. They will help you to maximise your experience in staying with us and provide you with valuable information about the facilities we have and what is available nearby.

If the team or I could do anything to increase the satisfaction of your stay, please contact us in the marina reception and we will be happy to assist you.

Kind regards,

**Paul Atkins** 

Marina General Manager

Don't forget to follow us to stay up to date with what's happening at the marina:

f /StKatsMarina

**StKatsMarina**

o stkatharinedocksmarina

Marina Overview

# **Marina Overview**



#### **ELECTRICITY**

Electricity is provided at each berth. Please use the electricity outlet as instructed by the marina team.

If you do not have the correct adaptor for the socket size available, please contact the marina reception. We have a small number of adapters available to loan. The adaptor should be returned to a member of the marina team as you depart through the lock. Adaptors are loaned free of charge, but a cost of replacement will be applied to your bill, if the item is lost or damaged.

Electricity connections are provided by the marina at the user's own risk and it is a user's responsibility to ensure they have the suitable fitting for their on board system.

Please see the price list for current marina charges for electricity costs. More details on getting connected can be found on page 26.

#### WATER

Drinking water is available from the taps on the marina pontoons. If you do not have a long enough hose or the right connection, please contact the marina office and we will endeavour to help. Please use water considerately and return any loaned equipment to marina reception as soon as it is no longer required.



#### **SECURITY**

You will have receive access cards for the pontoon gates and our facilities. Please put these against the electronic card readers at the side of the gates or door and push the door or gate. The card readers are lit by a blue light, which turns green when access is allowed. If you have any difficulties using your card, please contact the marina reception.

In the event of an emergency, there is an emergency door release underneath the card reader.

#### **RUBBISH**

Green rubbish bins for domestic waste and blue bins for recyclable material are provided at all pontoon exits. If you have large items, or international catering waste, or oils and lubricants to dispose of, please contact the marina reception. These must be disposed of separately.

#### **WASHROOMS**

We have two sets of washrooms for marina users. We have 6 washrooms located in the marina reception building and a floating unit of 5 washrooms in the north west corner of the East Dock. Each set of washrooms have facilities for disabled users. Please use your access card to enter these.

We regularly inspect our washrooms for cleanliness. Please let us know if you find anything not as it should be.

sK



#### **MARINA TROLLIES**

Marina trollies are available at most pontoon exits. They require a £1 or €1 coin to release them.

#### **LAUNDRY**

Two self-service, coin-operated washing machines and dryers are available in the laundry room in the marina reception building. A standard wash is £3 and £1 gives 30 minutes of drying time. We do not provide washing detergent. There is an iron and ironing board also available for use.

#### **WASTE WATER PUMP OUTS**

Please do not dispose of waste water into the marina. Waste water pump outs, operated by the marina team, are available at almost every berth. Please contact the marina reception to organise a time and confirm the current charge.

#### **ATM**

There are cash ATMs at the Tesco and Waitrose supermarkets, and in The Tower Hotel reception.

#### MAIL

There is a post box on Marble Quay (at the south east corner of the Centre Basin) and another in Thomas More Square.

#### **CONDITIONS OF MOORING**

A copy of our full conditions of mooring is available from the marina reception or through our website. Please note that swimming, fishing and boat repairs with power tools are not permitted in the marina. Equipment such as bicycles, dinghies and boat spares are not to be left on the pontoon.

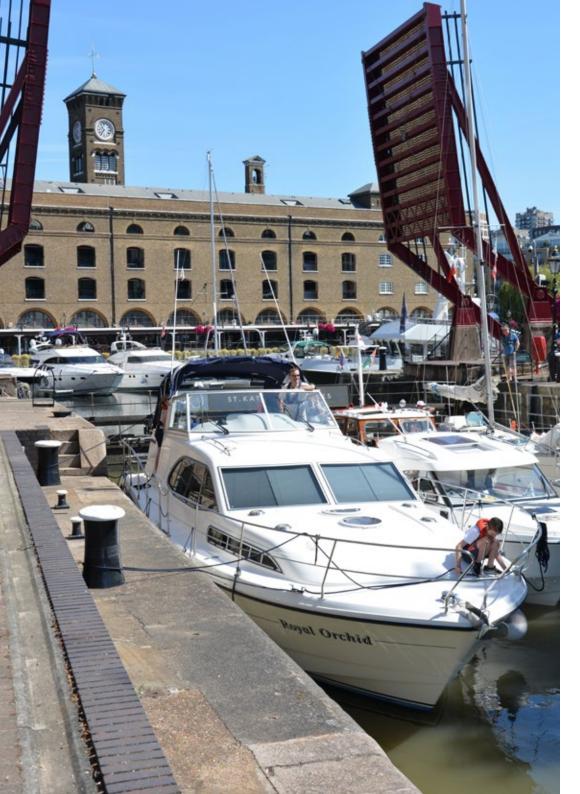
#### **SECURING YOUR BOAT**

We recommend at least two bow lines and a stern line when mooring bows-in (vice versa for stern-in). At least one line should go to the perimeter pontoon. Please do not adjust the position of the cleats. If you need assistance please contact marina reception.

#### WILDLIFE

The marina is home to a variety of species of water birds and fish. A wildlife trail details these, with a series of information boards displayed around the marina perimeter.





Whilst you may have just arrived, please take a few moments to familiarise yourself with the procedure for your departure.

#### **BOOKING A LOCK - OUT TIME**

Please contact the marina reception during the day before your departure to organise your lock out time. We will ask for your preferred departure time but, please be flexible as we are obliged to group yachts together to optimise the locking time available.

The lock operates approximately 2 hours before and  $1\frac{1}{2}$  hours after high water (London Bridge) between the hours of 0600-2030 during the summer season (April - October) and 0800-1800 in the winter season. All locking operations must be completed in these times.



Our lock operating times, by month can be found on our website: www.skdocks.co.uk/marina/#Locking\_Times or by scanning this QR code. Times are also displayed at the marina reception.

#### **PAYMENTS**

Payment by debit and credit cards. We do not accept cash, cheques or American Express credit cards.

Your access cards and any loaned equipment will be collected by our team after you have secured your boat in the lock.

#### **LOCKING OUT**

About 15 minutes before your lock out, one of our Dockmasters will make an announcement on VHF Ch 80 and confirm the vessels involved in the lock out and a preferred order for entering the lock.

If you require a bridge to be lifted or opened, this will also be confirmed. As you will remember from your arrival, there is a floating pontoon on the eastern side of the lock. If the lock is busy, you may be asked to raft alongside another boat, or tie up to the wall on starboard side and adjust your lines as the water level changes.



Fresh, soul-warming pasta. Just as Nonna's. Always made with 100% natural ingredients.









Ivory house - St. Katharine Docks, London, ElW 1AT 0207 481 2004 skdocks@emiliaspasta.com











f @ @emiliaspasta @ @emiliascraftedpasta

www.emiliaspasta.com



In the event of an incident, please do what is safe to deal immediately with the situation. Emergency information is displayed on the inside of every pontoon gate.

The pontoons are equipped with SOS bollards, which when opened, activate an alarm to summon help. They also contain some necessary safety equipment. Please also summon help by VHF Ch 80/16 or by telephone:

#### SKD Security Control (24 Hours)

+44 (0)207 264 5296

#### Marina Office (during operating hours, 0900-1700hrs)

+44 (0)207 264 5312

**UK Police / Fire / Ambulance** 999

#### The Rendezvous Points are

- RV1 Marble Quay/Outside Dickens Inn
- RV2 Elephant Gate/Outside Ivory House
- RV3 The Piazza/Outside Slug & Lettuce

#### **CHARM 200 YEARS IN THE MAKING**

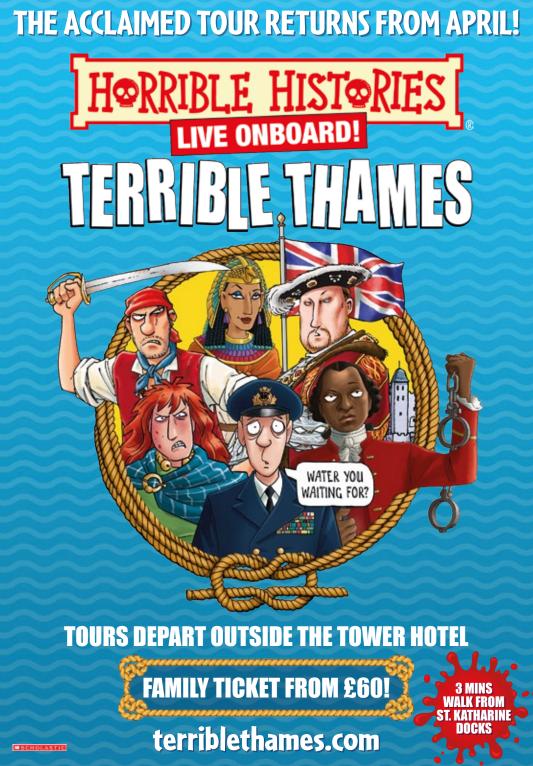
Opening in October 1828, St. Katharine Docks was designed by Thomas Telford and was once one of the busiest ports in the UK. Replacing what is described as a '24-acre slum', a hospital and a community of 11,300 people were moved on for its creation. Its name, St. Katharine, derives from the hospital

and church that previously resided at the site. The Docks were renowned for handling trade in luxury items such as sugar, rum, spices, perfumes and wines, with over 32,000 tons of tea passing through on a yearly basis. Trade of items, including ivory, continued into the early 20th century.

Unfortunately, the Docks were badly damaged during The Blitz, with most warehouses in the east side of the Docks destroyed, and its basins became disused. However, during the late 1960s, a development saw the docks morph into a haven, which evolved into a modern marina development in the 1990s. A berth boosting renovation in 2017 saw a reconfiguration of pontoons and an increase in capacity.

St. Katharine Docks is now London's largest marina, comprising of 520,000sq ft of office, retail and residential properties. It provides 185 berths in three basins and can accommodate vessels up to 40 metres long. Two surviving warehouse buildings provide glimpses into 19th century dock life, and that iconic picture-postcard marina backdrop; the timber-framed tavern, The Dickens Inn, and Ivory House, with its elegant clock tower, named after its controversial cargo.







### blue bous

DIM SUM & COCKTAILS

# In the heart of the Docks



### Don't Give a Shiitake

#### **HAPPY HOUR**

Every Weekday 3-6pm half price dim sum & cocktails from a selected menu

# Saturday

#### **BOTTOMLESS BRUNCH DJ SET**

Every Saturday from 12pm free-flowing drinks and dim sum set menu £35 per person

# Lazy Sumday ALL YOU CAN EAT DIM SUM

Every Sunday all day £25.95 per person



#### Ping Pong St Katharine Docks

Unit 3, Tower Bridge House, St Katharine Docks, London E1W 1BA

020 7680 7850

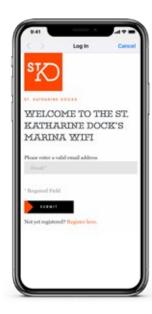
#### **Opening Times**

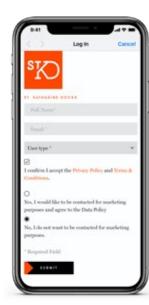
Mon-Thu 12-10pm Fri-Sat 12-10.30pm Sun 12-9.30pm

For the most updated opening times please visit the website



www.pingpongdimsum.com





To connect to our WIFI network, you first need to register with a valid e-mail address.

#### Step 1

Connect to \_SKDVisitor using the password "VisitorSKD"

#### Step 2

If you have previously registered, please login

#### Step 3

If not, click on the "Register Here" link at the bottom of the page.

#### Step 4

On the WIFI registration page, you will need to submit your full name, e-mail address, boat name, and type of mooring.

Agreeing to our Terms & Conditions is a required field, you can choose whether or not you would like St. Katharine Docks Marina to contact you for future events and offers.

#### Step 5

Once you have registered, please login and get connected.



#### BATEAUX LONDON

Bateaux London, based at Embankment Pier, is the capital's award-winning floating restaurant and event space, offering both fine dining cruises or private hire opportunities.

Bateaux London is proud to unveil the spectacular refurbishment of its River Room vessel that really has the wow factor. Perfect for nautical showstopping events, the River Room boasts the largest rooftop garden terrace on the Thames offering ever changing views of the city. It is available for exclusive hire for up to 200 guests for gala dinners, receptions, wedding parties, BBQ inspired buffets and more. Its interior offers a stunning contemporary airy space, with an open plan reception area, with a modern backlit bar leading to a relaxed lounge space, a balcony and main dining room.

To organise a viewing of the transformed refurbished interior, please reach out to their wonderful sales team. Details below.

www.bateauxlondon.com reservations@bateauxlondon.com 0330 123 9044 Embankment Pier, Victoria Embankment, London, WC2N 6NU

#### FUEL

Thames Marine Services (TMS) operate the fuel barge Heiko on the river, moored less than 500m downstream of the marina's lock entrance. TMS operate at similar times to our lock times but you are advised to book ahead.

By prior arrangement and for large quantities, TMS will also visit the marina with their smaller vessel. To organise this please contact TMS directly.

020 3793 9925 07827 816023 thamesmarineservices.co.uk

There is also a 24-hour fuel station on The Highway, E1W 2BN, a 15-minute walk from the marina.

# MARINE ENGINEERING SERVICES & PARTS

Volspec 01621 869756 www.volspec.co.uk

CPB Marine Engineering 07415 866459

FGL Services 07943667216 www.fglmarineservices.com

Lindon Lewis 01932 247427 www.pushtheboatout.com For boat and chandlery items you might try:

**Ocean Leisure** 020 7930 5050

www.oceanleisure.co.uk

11-14 Northumberland Ave, London WC2N 5AQ

Opening: Mon-Fri 10.00 - 19.00, Thurs 10:00 - 20.00, Sat 10.00 - 18.00, Sun 11.00 - 17.00

#### **ASAP Supplies**

Online chandlery supplier 01502 716993 www.asap-supplies.com

To order on the internet for delivery to the marina reception; Your boatname, c/o St. Katharine Docks Marina, 50 St. Katharine's Way, London, E1W 1LA

For general hardware items you might try:

#### **Wolsley Plumb**

020 7553 2945 www.wolseley.co.uk

Unit 11A, Dock Street, London, E1 8JN, a 5-minute walk from the marina.

Opening: Mon-Fri 07.30 -17.00, Sat 08.00 - 12.00, Sun Closed

# **Enjoying Your Stay**

There is a good selection of amenities around the Docks, so if you're looking for a haircut, a key cut or a thick cut steak, you can find what you are looking for within a short walk of your mooring.

#### Azimut Café

Bar & Kitchen

#### Brasserie @ Tower Hotel

International Cuisine 0800 330 8005

#### **Lagoon Dry Cleaners**

020 7488 4560 or 020 8551 0097

#### IVORY HOUSE Bravas Tapas

Spanish Tapas 020 7481 1464

#### **Emilia's Crafted Pasta**

Italian 020 7481 2004

#### Traders

Wine Bar 020 7481 3796

#### Kilikya's

Turkish Cuisine 020 7488 0813

#### St. Katharine Docks Café

Coffee Shop & Snacks 07882 936721

#### The Melusine

Seafood 020 7702 2976

#### **White Mulberries**

Coffee Shop & Snacks

#### Zizzi

Italian 020 7488 0130

# John Harding Hair & Beauty

020 7481 4730/9754

#### THE PIAZZA AND COMMODITY QUAY Café Rouge

French Cuisine 020 4530 7176

#### Côte Brasserie

French Cuisine 020 7488 3668

#### **Ping Pong**

Dim Sum 020 7680 7850

#### Slug & Lettuce

Bar & Pub Food 020 7702 4210

#### **Natural Kitchen**

All day healthy food 020 7481 3308

# MARBLE QUAY Dickens Inn

Pub Meals, Grill & Pizzeria 020 7488 2208







Thames Luxury Charters own and operate a varied fleet of exquisite private charter vessels in London, presenting a selection of unique venues for hire that are perfect for both personal and corporate events for up to 600 guests.

Step aboard our fleet of beautifully appointed boats and instantly discover a quiet sanctuary in central London, away from the hustle and bustle of city life. Enjoy a blend of delicate flavours from FoodbyDish, with carefully matched fine wines that are sure to impress your guests while sailing along the River Thames. Admire London's breathtaking skyline and world-famous landmarks, while at night the illuminations project enchanting reflections across the river's smooth surface.

For more information, please speak to one of our experienced & friendly events team:

#### 

sales@thamesluxurycharters.co.uk www.thamesluxurycharters.co.uk



# TUBE/DLR

The nearest underground station is Tower Hill, and is served by the District and Circle lines. Tower Gateway station is also just a short walk away and served by the DLR (Docklands Light Railway). The cheapest travel available is by using an Oyster Travelcard or a contactless bank card. Visit the marina reception for a tube map or collect one at Tower Hill station.



#### RIVERBOAT

Cruise boats and river ferries run from Tower Bridge Quay (previously known as St. Katharine's Pier) and Tower Pier respectively. Cruises can be booked through Crown River Cruises. Thames Clippers (Uber Boats) provide ferry travel to Greenwich and West London from Tower and London Bridge City piers.

For more information visit: www.tfl.gov.uk/modes/river



There is a taxi rank at the reception area of the Tower Hotel, near the lock entrance. Taxis are normally available 24hrs a day.



Santander Cycles is London's self-service, bike-sharing scheme for short journeys. There are 3 bike docking stations nearby at Tower Hill Station, and in St. Katharine's Way at Waitrose.

30 minute journeys cost £1.65 and there is no need to preregister - just visit a docking station. To find out more about the scheme, visit: tfl.gov.uk/modes/cycling/santander-cycles.

#### **MARINA MERCHANDISE**

We have a collection of SKD Marina merchandise available for purchase from the marina reception. These include mugs, reusable porcelain coffee cups, keyrings, pennants, SKD tea and 'Jumbo' our soft toy elephant, there is something for all.











www.volspec.co.uk 01621 869756 enquiries@volspec.co.uk









- Planned Servicing & Repairs
- Emergency Breakdown Assistance 24/7 support provided through Volvo Action
- Engine Overhauls & Rebuilds



Spare parts for all engine brands dis via our global export facilities.

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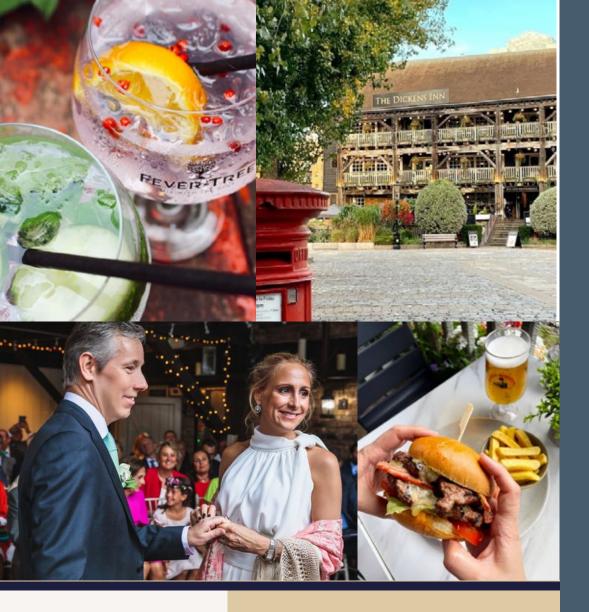












# THE DICKENS INN

020 7488 2208 www.dickensinn.co.uk **199** in **3**  The Dickens Inn is a picturesque restyled and reconstructed 18th century pub and restaurant, providing an outstanding place to go and enjoy food and drink in the heart of St Katharine Docks in London. It is the perfect central London location for events of up to 200 people. From formal corporate events to office parties, our spaces and catering options boast flexible packages to suit all event needs. It is suitable for meetings, conferences, celebrations and teambuilding days, with a variety of dining and drinks options available. Let our dedicated events team know what you're planning and we can provide ideas, advice and special touches to ensure a unique and memorable occasion.

#### **Tesco Express**

Small convenience store with essential supplies and meals to the west of the marina. St. Katharine's Way, E1W 1LE

Opening: 06:00-24:00 every day except Wed 06:00- 23:30

#### Waitrose St. Katharine Docks

Larger supermarket with bakery, delicatessen and café to the east of the marina. Thomas More Street, E1W 1YY

Opening: Mon-Fri 07:30 – 22:00, Sat 07:30-21:00, Sun 11:00-17:00

#### THOMAS MORE SQUARE

To the east of the marina near Waitrose you will also find:

#### St. Katharine Hair & Beauty

Hairdressers and beauty treatments 020 7488 4442 25 Thomas More Street, E1W 1YW

#### **Aron Specialist Dry Cleaners**

Dry cleaners, shoe repair, key cutting, laundry, alterations 07908 066680

31 Thomas More Street, E1W 1YW www.londondrycleaners.com

#### The Moretown Belle

Restaurant and bar with sports screens 020 7702 0900

5 Thomas More Street, E1W 1YW www.bellepubsandrestaurants.co.uk/moretownbelle





#### The Tower of London

London's iconic fortress, infamous prison and World Heritage Site. Step back in time and get up close to the Crown Jewels, meet the Yeoman Warders and legendary ravens.

8-minute walk - 0.2 mile Website: www.hrp.org.uk/tower-of-london

#### **Tower Bridge**

Take in extraordinary views from its glassfloor walkway and explore the inner workings and history of this magnificent Victorian bridge.

4-minute walk - 0.2 mile Website: www.towerbridge.org.uk

#### **HMS Belfast**

Hailed the most significant surviving Second World War Royal Navy warship, the HMS Belfast is thought to have fired some of the first shots at the D-Day landings. It also served in the Arctic Convoys and in the Korean War.

13-minute walk - 0.6 mile
Website: www.iwm.org.uk/visits/hms-belfast

#### **London Tours**

London Blue Badge Tour Guide, Robert Woolf, can provide walking tours of the Docks and the surroundings for groups. Prices are available on request, subject to numbers and demand. Robert also offers bespoke city tours.

Website: www.robertwoolfguiding.com

#### St Katharine Docks History

Local historian and book author, Christopher West, is the oracle when it comes to the history of St Katharine Docks. He offers walking tours and every Thursday, from 10am -12 noon, he is stationed at Café Rouge to answer any questions.

Website: www.westchristopher.com





A metered electricity socket is provided at each berth. You have been provided an electricity account for the duration of your stay, and you will pay for the electricity you have consumed, when you depart the marina.

#### To connect to electricity

Plug in to your allocated socket numbered

Go to the nearest keypad pedestal

On the keypad, enter #\_\_ \_ \_ #

Wait for the display to confirm the socket is on. If you remove your plug, you will need to re-establish the power connection by following the instructions above.

To get a balance enquiry on the pedestal display, key in the same 4-digit code, but with an \* either side.

If you experience any problems, please contact the marina reception on: +44 (0)20 7264 5312 or, out of hours, call SKD Estate Security: +44 (0)20 7264 5296



Ping Pong

We are pleased to offer you exclusive privileges and discounts at the wonderful restaurants, bars and services at St. Katharine Docks.



Dickens Inn



For details visit:www.skdocks.co.uk/porter < or scan this QR code to find out the latest deals

Card missing? Please ask at Marina reception for your Porter card.

